

2009/10 Service Plan actions by Corporate Priority where completion dates have been revised.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
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***Strapline: Promoting prosperity and well being; providing access and opportunities
Corporate Priority: Enhance the quality of life, health and wellbeing of individuals, families and communities, particularly those who are vulnerable***

Objective: Work with our partners to improve the safety of our communities, through the introduction of neighbourhood policing and developing our crime prevention partnership.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
09-CSL2	Community Safety & Licensing	Hold one or more Community Safety Partnership public meetings.	<p>Target: The public meeting must be supported by individuals from the responsible authorities and advertised as widely as possible.</p> <p>Outcome: The meeting informs and updates the public on community safety issues.</p> <p>Critical Success Factors: Involvement of Community Safety Partnership and attendance by the public. Adequate funding available to provide venue, refreshments etc.</p>	31/01/10	Revised completion date from 30 September 2009 to 31 January 2010. The Partner Public meeting is scheduled to take place in January 2010. A consultation group has been created to facilitate both a series of consultations on the partnership priorities for next year and also provide a face to face public meeting which the Responsible Authorities Group Board is required by law to hold. It is likely that a face to face meeting will be held in Hertford and another in Bishop's Stortford to cater for the size of the district.

Objective: Ensure access to opportunities to take part in sport, leisure and cultural community activities.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
09-CCS6	Community & Cultural Services	Provide new or alternative changing room/toilet facilities at Presdales.	<p>Target: To implement the Executives decision in relation to alternative facilities at Presdales.</p> <p>Outcome: Appropriate facilities that allow football to continue to be played on the improved pitches at no additional revenue cost to the council.</p> <p>Critical Success Factors: 1. build costs. 2. football clubs/leagues minimal requirements in relation to facilities.</p>	31/08/10	Revised completion date from 31 March 2010 to 31 August 2010. New project timeline: commence on site May 2010 and complete for start of the 2010/11 season.

Objective: Proactively ensure that vulnerable people have access to relevant benefits and support.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
09-HH2	Health & Housing	Develop young persons accommodation - Ensure young persons supported accommodation provided using Crouchfield Trust funding.	<p>Target: Aim to secure planning permission during summer 2009, with building commencing in October 2009 and a completion date of April 2010.</p> <p>Outcome: Increase, by approx 20 units, the number of supported housing units for young people.</p> <p>Critical Success Factors: Cooperation of partners, including RSL and Crouchfield Trust and development proceeding in a timely manner.</p>	01/09/09	Revised completion date from 1 September 2009, but new date as yet unknown. Crouchfield funding secured and Housing Association still keen to move the project forward. However, project may not now go ahead as the County Council's Supporting People Unit will not commit funding for the project to take the place of the Crouchfield funding which lasts three years.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
09-HH3	Health & Housing	Review provision of young persons accommodation services - Review young persons accommodation services with a view to ensuring good vfm and good quality services.	<p>Target: Young persons accommodation services reviewed and reported to relevant Member forums.</p> <p>Outcome: Increased vfm for young persons accommodation by increasing the number of supported young peoples units from the current 4 per annum, within existing budget.</p> <p>Critical Success Factors: None.</p>	01/11/09	Revised completion date from 1 November 2009, but new date unknown. Review needs to be halted pending the outcome of the decisions relating to the provision of young persons accommodation using Crouchfield Trust funding.

Objective: Improve the safety, health and wellbeing of the community in partnership with others

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
09-CSL7	Community Safety & Licensing	Provide a course for Personal Licence holders.	<p>Target: Set up an accredited centre to provide courses for personal licence holders, approx. 50 people per annum.</p> <p>Outcome: This will offer additional opportunities for licence holders to be trained and reduce cost of service. This will be measured by the number of people trained and income received.</p> <p>Critical success factors. Meeting the accreditation standard, adequate resources to provide the courses and sufficient uptake to ensure viability of each course.</p>	31/03/10	This activity has been deleted due to a change in priorities and a reduction in resources. It was suggested before the current financial crisis, but there are now insufficient staff resources to deliver this course. The demand is also likely to have diminished.

Action Code	Section	Action	Description (Target, Outcome and Critical Success Factors)	Due Date	Progress
<p><i>Strapline: Shaping now, shaping the future</i> <i>Corporate Priority: Safeguard and enhance our unique mix of rural and urban communities, ensuring sustainable, economic and social opportunities including the continuation of effective development control and other measures.</i></p>					
<p><i>Objective: Seek to enable 40% affordable housing on all major and other relevant development sites during the planning period up to 2011.</i></p>					
09-HH9	Health & Housing	Facilitate the provision of new affordable housing - Seek to provide up to 40% affordable housing on relevant sites.	<p>Target: Secure 200 new properties each year over a five year period.</p> <p>Outcome: Maintain level of affordable home provision.</p> <p>Critical Success Factors: Adequate level of housing development across the district.</p>	31/03/10	Action not on target but revised completion date not appropriate as this is an annual target, averaged over five years. Current economic conditions have slowed provision of affordable homes. 52 new homes provided to date. It is unlikely we will achieve 200 new affordable homes by the end of this year; however, this is a five year rolling target and it has always been represented this way.